		communities			
Young people will h increased sense of a their lives and their lives and their lives and the source the second	gency in optimistic about their future heir	Young people are better able to access s holistic and supportive opportunities across the borough of Tower Hamlets		Young people increase their critical thinking skills	
User voice measures	Quality measures	Output measures	Progress indicators	Change sought by 2020	Leading to
Do you feel able to hold decision makers to account? (yes/no) Do you feel able to access the information you need to made decisions about your future? (1- 5) Do you feel safe and included in your local community? (1-5) Do you feel able to create positive change in your community? (1-5) Do you feel able to make the decisions you need to make to create positive change in your life? (1-5) Do you feel able to take an informed view on key issues affecting you or your community? (yes/no) What else could we offer here? (open) Micro survey – regular completion dependent on nature of provision (i.e. could be monthly, weekly etc) with three questions at a time, rotating Quarterly focus groups with young people (could link to existing youth forum) Data collated and fed back to staff	 Young people have an active role in service design, delivery and evaluation and know how their involvement influenced change Young people are supported to identify, articulate and record their goals by the third engagement with the youth service Higher level need is identified early, and a programme of support in place Staff engage regularly in reflection and peer review Proportion of young people engaged in service design, delivery and evaluation projects Proportion of young people who sustain their engagement, and/or progress onto other youth voice and associated initiatives Proportion of delivery settings that communicate on an ongoing basis about the outcomes of youth engagement Proportion of young people articulating and recording goals, and supported to review regularly Time between first contact and ISP Regular reviews of ISP suggest progress being made (including feedback from young person) Proportion of staff engaged in reflection and peer review quarterly 	Engagement of young people as a proportion of Tower Hamlet's youth population Proportion of young people engaged and on IYSS Numbers of volunteers Accredited outcomes Numbers on ISPs tracked over time Proportion of young people with a consistent relationship with youth worker (on ISP)	Numbers of young people involved in participation projects has increased as a percentage of overall young people engaged Overall positive direction of travel against goals Increase in numbers of referrals being picked up and acted upon universal service Increased numbers of volunteers Increased numbers of young people on ISPs with a consistent relationship with a youth worker Improving feedback scores from young people	 2020 More young people have an increased sense of agency in their lives and their communities than the 2017-18 baseline More young people feel more optimistic about their futures than the 2017-18 baseline More young people are better able to access holistic and supportive opportunities across the borough of Tower Hamlets than the 2017-18 baseline More young people increase their critical thinking skills than the 2017-18 baseline Note: set targets after baseline 	Accountability Accessibility Trust Safety Agency